Reporting Incidents and Adverse Reactions to Medical Cannabis

Seek immediate medical attention or advice if you are currently experiencing a serious or troublesome cannabis-related symptoms. Call your healthcare provider or the **Poison Center at (800) 222-1222**

Scan Here to Report an Adverse Event

Patients and caregivers can report adverse events (unwanted health issues or side effects from medical cannabis) related to cannabis products or other complaints to the Office of Cannabis Management through the **Incident Reporting Form**.

Learn More

Visit the Office of Cannabis Management website for more information about the Medical Cannabis Program at **cannabis.ny.gov/medical**

If you have additional questions please contact the Medical Cannabis Program at 1-888-626-5151 or by e-mail at **medical@ocm.ny.gov**

cannabis.ny.gov

Designated Caregivers

Thinking about accessing medical cannabis for you or a loved one?

Designated Caregivers can help.

NEW YORK STATE | Office of Cannabis Management

049-OCM-EN

What is a Designated Caregiver?

Sometimes a certified patient, or someone interested in becoming certified to use medical cannabis, cannot access it on their own. They may have a health condition that makes it hard to travel to a dispensary or they are a minor (under 18). When that happens, they can choose a designated caregiver to help--someone allowed to pick up, transport and help with medical cannabis for a patient.

Scan Here to Learn about Medical Cannabis Program

This is especially helpful if a patient is homebound or unable to travel on their own. Certified patients registered with the **Medical Cannabis Program** may designate up to five (5) caregivers to help them with possession, acquisition, delivery, transfer, transportation, and/or administration of approved medical cannabis.

Designated caregivers can also grow limited amounts of medical cannabis for a certified patient. Designated caregivers can only serve up to four (4) patients.

Scan to read more about the Designated Caregiver Program

cannabis.ny.gov/designated-caregivers

Getting Registered as a Caregiver

All patients are allowed to have a designated caregiver to assist them. Caregivers can be added or removed at any time by logging in to your **patient registration**. Once a caregiver has been designated by the patient they must register to receive their **Registry ID**. However, if the patient is under 18 or incapable of consent, a caregiver age 18 or older is required.

Scan Here for Patient Registration

The initial caregiver must be designated during the patient certification process. The patient and caregiver will be automatically registered, and a caregiver Registry ID will be provided along with the patient certification. Additional designated caregivers.

Scan Here to Update or Request a Replacement Registry ID

Email **medical@ocm.ny.gov** if you have any questions or need assistance.

Visiting a Dispensary as a Designated Caregiver

Scan Here to Find a NYS Medical Cannabis Dispensary

Caregivers visiting a dispensary should bring:

1. Their caregiver registry ID
2. The patient's certification document
3. A government-issued photo ID (valid driver's license, passport, etc.)

Onsite pharmacists are available at every NYS medical dispensary to:

- Answer your questions about medical cannabis
- Help review the patient's certification recommendations
- Review medical conditions that may affect or be affected cannabis use
- Discuss potential medication interactions with cannabis
- Answer questions about different product types
- Discuss how to use or administer medical cannabis products

Purchase Limits

Patients or their caregivers may purchase up to a 60-day supply of medical cannabis **OR** up to 3 ounces of cannabis (flower) and 24 grams of concentrate (extracted cannabis products like vaporizer oil, wax/budder, or edible oils), whichever is greater.

If a designated caregiver is helping with possession of medical cannabis, they should always store product in a locked container out of reach of children and pets.