



BULLETIN #3

To: All New York State Adult-Use Licensees

From: NYS Office of Cannabis Management

Date: July 11, 2025

Subject: **Compliance Reminder: Quarantined & Recalled Products Must Not Be Sold**

Dear Licensee,

This compliance reminder is intended for **all licensees operating in New York**.

Under regulations from the Office of Cannabis Management (OCM), **any product that has been quarantined or recalled must not be sold or distributed under any circumstances.**

Selling or transferring these products violates:

- **9 NYCRR § 125.9(d):** A licensee shall not sell or transfer cannabis or a cannabis product that has been placed on administrative hold by the Office, recalled, or ordered or otherwise required to be destroyed. Such cannabis or cannabis products shall be stored securely and separate and apart from other cannabis products while awaiting final disposition.

When a product is quarantined or recalled by the OCM, processors, distributors, and dispensaries are required to immediately remove the affected product from all shelves and halt any sales or distribution.

Reminder: Pursuant to Parts 120 and 133, selling quarantined or recalled cannabis may result in any of the following enforcement actions:

- A record of the violation in your file
- Fines
- Disciplinary action against your license, including summary suspension, suspension, or revocation
- Debarment from future license applications
- Denial of license renewal

Key Actions Required:

1. Immediately audit your inventory to identify any quarantined or recalled product lots.
 2. Cease all sales and distribution of these products.
 3. Store affected products in a secure, compliant area clearly labeled "Quarantined."
 4. Contact OCM and/or the original distributor for return, disposal, or further instructions.
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5. Document each step taken in your seed-to-sale tracking system, including batch ID, quantity, dates, and the personnel involved.

Why This Matters:

The Office and New York Cannabis Law are clear and strict in preventing contaminated or unlicensed cannabis products from reaching consumers. Staying in compliance protects public health and helps preserve your license status.

Licensees may develop internal protocols in accordance with the Cannabis Law and 9 NYCRR. However, **no quarantined or recalled product may be sold or transferred until the Office officially lifts the order or further written instructions is given by the Office. This is non-negotiable.**

Need assistance? Contact the OCM Compliance Division at compliance@ocm.ny.gov or access the [Incident Report Form](#).

Sincerely,
NYS Office of Cannabis Management