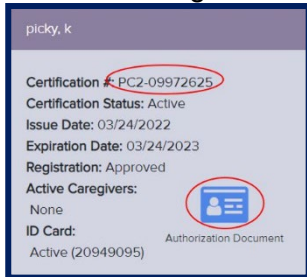




A certified patient or designated caregiver whose certification number begins with PC3 must contact the certifying practitioner to make updates to their name or address. Changes will be automatically forwarded to the Medical Cannabis Program.

Certified patients or designated caregivers who were issued a registry ID card prior to March 20, 2023 should follow the below steps to update the information on their registration.

1. Login to your <https://my.ny.gov> account → “Health Applications” → “Medical Cannabis Data Management System”.
2. Click on the registration tile for whom the update is required.



3. Click “Update Information.”



4. Update your information if needed.

You can update the following information.

Phone #: Phone Type: Email Address:

5. Answer all questions and click “Submit”. The system will issue you a new Registry ID.

Please answer the questions below. The system will determine if a new card needs to be issued.

Do you want to change your Street Address? * Yes No

Do you want to change your Mailing Address? * Yes No

Do you want to change your name? * Yes No

Do you want to change your photo? * Yes No

My card is lost/stolen * Yes No

My card was not delivered * Yes No

Submit

You may be required to upload supporting documents to prove your change(s).

The system will prompt you to upload supporting documents based on the type of your requested change.

The Office will review the documents before your request is approved, and a Registry ID is issued.

6. You will have immediate access to a Registry ID which you can use in conjunction with your patient certification and government issued photo ID to obtain medical cannabis products at a Registered Organization dispensary.