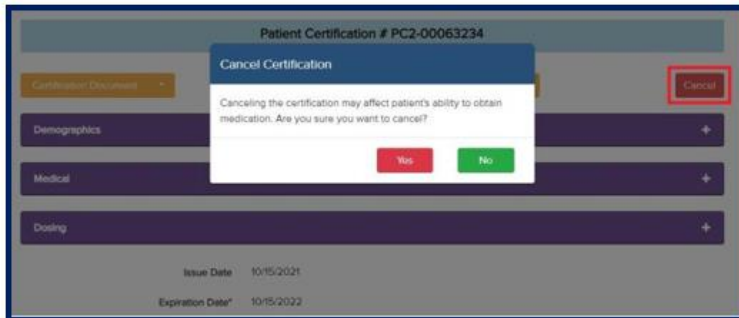




CANCEL A CERTIFICATION



Only practitioners can cancel certifications. Practitioners can cancel only those certifications that are issued by them. If a patient cancels their registration, its respective certification remains active until it's canceled by the certifying practitioner, or it reaches its expiration.

- 1. Search for the patient certification on the home page.**
- 2. Select the row with the identified certification.**
You can only cancel active certifications. The functional buttons for expired or canceled certifications will be grayed-out.
- 3. Perform a patient check: ensure that the information on the screen matches the patient you are working on.**
- 4. Click the "Cancel" button.**
Once you confirm Yes to Cancel, the certification will be canceled immediately. Any associated patient and caregiver registrations and registry ID's will become inactive.