A certified patient or designated caregiver who has been issued a registry ID card must notify the Medical Cannabis Program of any change in his or her name or address within ten (10) business days of such change.

1. Login to your https://my.ny.gov account → “Health Applications” → “Medical Cannabis Data Management System”.

2. Click on the registration tile for whom the update is required.

3. Click “Update Information/Request New Card”.

4. Update your information if needed.

5. Answer all questions and click “Submit”. The system will determine if a new card will be issued.

6. If a new card is issued, you will have immediate access to a temporary registry ID card which you can use to purchase medical cannabis products. To access your temp ID card at any time, click on the Temp Card icon within the registration tile.

*If the Temp Card icon is not there, your Temp Card has expired (30 days).