Registry ID Cards Guide

How Do I…	You Should:	What's Next?
Renew my registration or my card that's about to expire?	Contact your practitioner to extend the expiration date on your current certification.	If your practitioner extends the certification before it expires, you will not need to re-register and you will not need a new registry ID card. The same is true for your designated caregivers.
Renew my card that has expired?	Obtain a new certification and register on-line in MCDMS by logging into your https://my.ny.gov/ account.	When your registration is approved, a new card will be mailed to you. You will have immediate access to a temporary ID card that is valid for 30 days.
Renew my registration that has expired?	Obtain a new certification and register on-line in MCDMS by logging into your https://my.ny.gov/ account.	When your registration is approved, a new card will be mailed to you. You will have immediate access to a temporary ID card that is valid for 30 days.
Change my street address?	Log in to https://my.ny.gov/, navigate to your registration and request a new card.	You will need to upload supporting documents for your new residence. The Office will review your new card request.
Change my mailing address?	Log in to https://my.ny.gov/, navigate to your registration and request a new card.	The system will determine if a new card is needed.
Change my name?	Log in to https://my.ny.gov/, navigate to your registration and request a new card.	You will need to upload supporting documents for your new name. The Office will review your new card request.
Update the photo for my card?	Log in to https://my.ny.gov/, navigate to your registration and request a new card.	You will need to upload a new photo or select to use a photo on file with the NYS DMV. The Office will review your new card request. When approved, a new card will be mailed to you. You will have immediate access to a temporary ID card that is valid for 30 days.
Get a replacement card because my card was lost/stolen or never received?	Log in to https://my.ny.gov/, navigate to your registration and request a new card.	A new card will be mailed to you. You will have immediate access to a temporary ID card that is valid for 30 days.
Print my Temporary Registry ID Card?	Log in to https://my.ny.gov/ and click on the Temp Card icon on your registration tile.	If the Temp Card icon is not there, it means that the temporary ID card has expired (30 days).