Caregiver Registration Instructions

*Patient registration must be approved first.*
*You must be listed on your patient’s registration as a designated caregiver.*

Is this your first time registering as a caregiver (for any patient)?

- No
  - Did your patient have to register on a new certification (number)?
    - No
    - You do NOT need to re-register. Your registration has been extended until your patient’s certification expiration date. Continue using your existing registry ID card.
    - Yes
      - You must register. Did your patient recently designate you on their existing registration?
        - No
        - You must register.
        - Yes
          - You must create an account on the MY.NY.gov website.

- Yes
  - You must register. Do you have an existing personal MY.NY.gov account?
    - No
    - Go to MY.NY.gov
    - Click on Don't have an Account?
    - Follow the prompts to create a personal account
      *remember that the answers to secret questions are case-sensitive
      *remember that the password is case-sensitive
      *save your user ID and your password in a safe place
    - Click Log out and close the browser.
    - Your MY.NY.gov account is created.
    - Yes
      - Go to MY.NY.gov
      - Log in to your personal MY.NY.gov account.

1. Confirm that you are logged into the correct MY.NY.gov account
2. Click on the “Health Applications” tile
3. Click on the “Medical Cannabis Data Management System (MCDMS)” link
4. Click on the “Start New Registration” button
5. Follow the steps to register

*Please log-in using only 1 browser and make sure you do not have multiple tabs/windows open with the same MY.NY.gov webpage, as this may cause errors.*

**If you need to change the information on your card, log in to your existing MY.NY.gov account and make the necessary changes within your registration.**

Need help? Call us at 888-626-5151 or e-mail medical@ocm.ny.gov. For general information please visit https://cannabis.ny.gov/patients.